



Cancellation policy

Right of cancellation

You have the right to withdraw from this contract within 14 days without giving any reason. The cancellation period is 14 (fourteen) days from the date on which you or a third party nominated by you, other than the carrier, take possession of the goods.

To exercise your right of cancellation, please inform us of the following

Company:
Name:
Street:
Post code / City:
Phone number:
Fax:
Email:

within a unique declaration (e.g. a letter sent by mail, fax or email) of your decision to cancel this contract. You can optionally use the attached sample cancellation form. Once you have made use of this possibility, we will send you confirmation of the receipt of such cancellation immediately (e.g. by email).

To guarantee the cancellation period it is sufficient to submit the notice of implementation of the right of cancellation before the cancellation deadline has expired.

Consequences of cancellation

If you cancel this contract, we are obliged to repay all payments that we have received from you including delivery charges (except for additional costs arising from choosing a different type of delivery to the cheap, standard delivery offered by us) without delay and at the latest within fourteen (14) days from the date on which the notice of cancellation of this agreement is received. We use the same means of payment for this repayment that you used in the original transaction, unless something else has been expressly agreed with you; in no instances will fees be charged for this repayment.

We may refuse the refund until we have recovered the goods or until you have proved that you have returned the goods, whichever is earlier. You must return or hand over the goods promptly and in any case no later than fourteen days from the date on which you have informed us about the cancellation of this agreement. The return or hand over has to occur at the initial place mentioned in the release documents. The deadline is guaranteed, if you send the goods before expiration of the fourteen day period.

You must bear the direct costs of returning the goods. The amount of the costs shall be in accordance with the type and quantity, the distance and the transportation

mode chosen by you. You will only be liable for any possible loss in value of the goods, if this loss in value is attributable to their unnecessary handling for testing, properties and function of the goods.